

October 5, 2015

VIA ELECTRONIC SUBMISSION

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Room TW-A325
Washington, D.C. 20554

**Re: Ex Parte disclosure pursuant to 47 CFR § 1.1206(b) in CG Docket Nos. 10-207
and 09-158 (Bill Shock)**

Dear Ms. Dortch,

On September 29, 2015 John Breyault and Peter Hamberger, of the National Consumers League (NCL) met with Mark Stone and Beau Finley of the Consumer and Governmental Affairs Bureau.

The purpose of the meeting was to discuss the issue of “bill shock” and NCL’s concerns in this area given the proliferation of smartphones, data intensive applications, and international roaming fees. NCL expressed that it will be publishing a new research on this issue and urged that the FCC to consider conducting a second survey into the bill shock issue.

During the meeting, NCL pointed out that there has been anecdotal evidence in the media from consumers expressing concern over “bill shock” due to international roaming. NCL cited a survey from Telestial as well as anecdotal newspaper reports that consumers remain concerned while traveling abroad. NCL discussed a concern about the high costs of international roaming given the proliferation of smartphones and the background use of data including, but not limited to, automatic app updates, fetching email, upgrades, and applications using data in the background. NCL further reiterated its recommendation that wireless carriers should require an affirmative opt-in from subscribers before roaming charges are assessed.

Respectfully,

A handwritten signature in cursive script, appearing to read "John D. Breyault".

John D. Breyault

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National Consumers League

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